

Section 5: KARTS's Title VI Notice to the Public of Protection under Title VI & Notice of Complaint Procedure

U.S. Department of Justice regulations, 28 Code of the Federal Regulations, Section 42.405, Public Dissemination of Title VI Information, requires recipients of Federal financial assistance to publish or broadcast program information in the news media. Advertisements must state that the program is an equal opportunity program and/or indicate that Federal law prohibits discrimination. Additionally, reasonable steps shall be taken to publish information in languages understood by the population eligible to be served or likely to be directly affected by transportation projects.

It is the policy of Kerr Area Rural Transit System, as a federal-aid recipient, to ensure that no person shall, on the ground of **race, color, or national origin**, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any of our programs and activities, as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and all other related nondiscrimination laws and requirements.

Any person who believes they have been mistreated by an unlawful discriminatory practice under Title VI has a right to file a formal complaint with KARTS.

***Any such complaint must be in writing or in person with the KARTS Office, 1575 Ross Mill Road, P.O. Box 246 Henderson, NC. 27536, within one hundred eighty (180) days following the date of the alleged discrimination occurrence. Title VI Discrimination Complaint forms may be obtained from the KARTS administrative office at no cost by calling the Title VI Coordinator Randy Cantor @ 252-431-3950 or via Internet at <https://www.kartsnc.com/> - About – Compliance**

MAIL COMPLETED TITLE VI COMPLAINT FORM TO:

1575 Ross Mill Road or Post Office Box 246 Henderson, NC 27536

FOR MORE INFORMATION or if needed in another language or accessible format please contact Title VI Coordinator, Randy Cantor @ 252-431-3950

Electronic Title VI complaints will not be accepted.